



Job Title: Food Runner

Job Summary: The Food Runner position is a part-time position that reports to the Taproom Operations Manager. This person will be responsible for promptly delivering prepared food from the kitchen to tables and providing all guests a high level of customer service in a timely and professional manner.

Responsibilities and Duties:

The person hired will be responsible but not limited to:

- Report to work one hour before opening in the correct Steel Hands Brewing uniform as outlined in the Steel Hands Brewing Policy and Procedures Handbook;
- Follow all brewery standard operating procedures and perform duties according to the Front of House checklists for opening, operating hours and closing (check lists attached);
- Maintain a clean, friendly, and welcoming environment for all customers at all times;
- Promptly deliver prepared food from the kitchen to tables inside and outside the taproom;
- Assist the Cashier in completely and correctly stocking the food window area with needed supplies including napkins, utensils, and sauce cups filled throughout the course of kitchen service;
- Greet all customers in a friendly and welcoming manner;
- Be mindful of orders when they are ready, for food to be served hot in a timely manner;
- Ensure guests are satisfied with their orders and ask if they need anything else;
- Pick up food service numbers and return them to the food service window area;
- Keep the taproom and outdoor spaces presentable by cleaning off glassware and food baskets/trays per the checklist;
- Assist with closing per the checklist;
- Other duties as assigned by Manager on duty.

Qualifications and Skills:

- Prior experience in the hospitality industry with a proven ability to be an effective, innovative and enthusiastic leader is preferred;
- Passion for customer service with a strong beer knowledge;
- Ability to interact professionally and effectively with employees and the general public;
- Self-motivated and able to act independently to solve problems as they occur;
- Ability to multitask and thrive in a fast-paced environment;
- Ability to work on weekends and some holidays;
- Experience with Arryved (or similar POS platforms) preferred;
- Be able to work in a standing position for long periods of time (up to 8 hours);
- Be able to reach, bend, stoop and frequently lift up to 30 pounds, occasionally up to 50 pounds;
- Must be 21+.

Working Environment:

The work environment characteristics described here are representative of those an employee encounters while performing the essential function of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions:

- Be able to work in a standing position for long periods of time (up to 8 hours);
- Be able to reach, bend, stoop and frequently lift up to 30 pounds, occasionally up to 50 pounds;
- While performing duties of this job, the employee is occasionally exposed to high, precarious places;
- Work in an environment where duties are performed in both indoor and outdoor settings with events often taking place in the elements in all four seasons; occasionally exposed to wet, cold and/or humid conditions and outside weather conditions;
- The noise level in the work environment is usually moderate to loud.

**A full list of Essential Duties, Responsibilities and Compensation to be provided and reviewed upon interviewing.*

Interested applicants should send their resume to patrick@steelhandsbrewing.com . Please indicate the position you are applying for in the subject line of the email.